

MR ZHENG WEIXIANG
60 JALAN SONGKET
CHARLTON PARK
SINGAPORE 537431

COPY



Date of Bill: 23/04/12
Due Date: 07/05/12
Account No.: 1.13858369I
Bill No.: 0138266110042012
Payment Code: 4005940

YOUR ACCOUNT AT A GLANCE

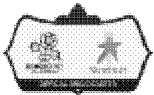
Previous Balance \$125.33
Payments -\$125.33

Current Charges Due on 07/05/12 \$192.29
Total GST @ Standard Rate \$8.65
(Charges @ Zero Rated GST \$60.08)
(Charges not subject to GST \$0.00)

Total Outstanding Balance \$192.29
Payment received on or after 19/04/12 will not be shown in this statement.

Total Savings this Month \$186.80

Promotion and Information



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Enjoy the full coverage of 31 'LIVE' UEFA EURO 2012 matches on StarHub TV. Sign up by 30 April to enjoy the Early Bird Price at \$58.85. To subscribe, tune to Channel 225 or visit www.starhub.com/euro2012



Surf & Talk with Happy Stars Plus!

Happy Stars Plus Prepaid Top-up card offers \$10 credits, 200MB local data bundle, 120mins outgoing calls, 30 days' free incoming calls, 500 local SMS. Visit www.starhub.com/happystars for details.

Kindly detach and return this with your remittance by credit card or cheque made payable to 'StarHub Ltd'.

MR ZHENG WEIXIANG
Account No.: 1.13858369I
Payment Code: 4005940

Current Charges Due on: 07/05/12

Total Outstanding Balance: \$192.29

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

PAY THIS BILL

PAY THIS AND FUTURE BILLS

Once you have selected this box, we will charge your monthly bill to your card.

PAY BY GIRO AND GET 100 FREE SMS/MMS*!

* Applicable to StarHub Mobile only

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131



000004005940

0138266110042012

070512

000000019229

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PAYMENT OPTIONS

version1011

BY GIRO

Enjoy the convenience of paying your bills automatically through GIRO. Simply download the GIRO application form from our website at <http://www.starhub.com/support.html>. Alternatively, please call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays or visit any StarHub Customer Service Centres. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

BY CREDIT CARD

We accept payments by major credit cards. You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**.

If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

You can make online payment using your Credit Card or eNETS via My Account Manager <https://secure.starhub.com/myaccountmgr/fin>. Simply log on using your Hub ID and look for "Pay Bills". If you do not have a Hub ID, simply register for one at the website.

For enquiries on eNETS direct debit service, please call NETS Customer Service Hotline at 6274-1212 or email info@nets.com.sg for more details.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Stores, AXS Stations, AXS QuickBill at participating Outlets, iNETS Kiosks, Singapore Post Offices, SAM or StarHub Customer Service Centres.

- Vivo City : 1 HarbourFront Walk #02-202 Singapore 098585 (Open 11am-9.30pm daily)
- OUB Centre : 1 Raffles Place #05-08 Singapore 048616 (Open 10.30am-7.30pm Mon - Sat. Closed on Sun and Public Holidays)
- Tampines Mall : 4 Tampines Central 5 #02-26 Singapore 529510 (Open 10.30am-9pm daily)
- Plaza Singapura : 68 Orchard Road #B2-17/18/18A Singapore 238839 (Open 10.30am-9pm daily)
- Parkway Parade : 80 Marine Parade Road #B1-30/32, Parkway Parade Singapore 449269 (Open 11am-9pm daily)
- nex : 23 Serangoon Central #B1-24/25/26, nex Singapore 556083 (Open 11am-9pm daily)

PAYING VIA vPOST

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master only) at www.vPOST.com.sg. If you do not have a vPOST account, simply register for one at their website. For enquiries, please call SingPost at 1605 or email enquiries@vpost.com.sg for more details.

PAYING VIA MOBILE

You can pay your StarHub bills via iNETS Mobile. For a complete list of iNETS supported mobile devices, please visit www.nets.com.sg/inets or call NETS Customer Service Hotline at 6274-1212.

PAYING VIA INTERNET/PHONE BANKING

1. For DBS/POSB customers, you can make bill payment via DBS online at www.dbs.com or via DBS Phone Banking at 1800-111 1111 or via POSB Phone Banking at 1800-339 6666. For enquiries on DBS's/POSB's bill payment services, please call 1800-111 1111.

2. For CITIBANK customers, you can make bill payment via Citibank® Online at www.citibank.com.sg or via CitiPhone Banking at 1800-225 5225. For enquiries on Citibank's bill payment services, please call 1800-225 5225.

3. For OCBC customers, you can make bill payment via OCBC's Internet Banking at www.ocbc.com.sg or via OCBC Phone Banking at 1800-363 3333. For enquiries on OCBC's bill payment services, please call 1800-363 3333.

4. For UOB customers, you can make bill payment via UOB's Internet Banking at www.uob.com.sg or via UOB Phone Banking at 1800-222 2121. For enquiries on UOB's bill payment services, please call 1800-222 2121.

5. For HSBC customers, you can make bill payment via HSBC's Internet Banking at www.hsbc.com.sg or via HSBC Phone Banking at 1800-227 8888. For enquiries on HSBC's bill payment services, please call 1800-227 8888.

GST

Items indicated by "G" are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING CURRENCY

All items set out in this tax invoice are in Singapore Dollars (SGD).

SELF HELP – BUSINESS REPLY ENVELOPE

You can now print and create a simple Business Reply Envelope (BRE) from our website at www.starhub.com/BRE. Simply follow the step by step instructions on our website to create the BRE envelope by printing, folding and sealing. This BRE envelope can only be used to send us your recurring credit card payment slips. Mail posted using this BRE envelope will be opened by StarHub appointed agent / bank for updating your credit card details for the processing of payment.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS FOR INFO-COMMUNICATIONS SERVICES

StarHub's Terms & Conditions for Info-communications Services, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at <http://www.starhub.com/termsandconditions>.

UPDATE OF PARTICULARS

For change of address, please visit our website at <http://www.starhub.com/contactus>, fax to us at 6720 5000 or call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

		Amount(\$)	Total
Summary - Payment Details			
Payment Received	06/04/12	-125.33	-\$125.33

Summary - Current Charges

Mobile			
One-Time Charges		0.0000	
Subscription Charges		177.5887	
Usage Charges		192.8499	
Other Credits and Charges		0.0000	
Total Discounts		-186.7995	\$183.6391
Total GST			\$8.65
Total Current Charges			<u>\$192.29</u>

Account Details

Data Number 85190787 3G MaxMobile Ultimate DataPack

Subscription Charges			
G	MaxMobile Ultimate DataPack	20/04/12 - 19/05/12	68.0000
	Savings - Data Disc. 50% (24mths)	50.00% Discount	-34.0000
			\$34.0000

Usage Charges 20/03/12 - 19/04/12			
G	Total Data Usage	OGB 277MB 985KB	0.0000
	Outside Gee!	OGB 277MB 985KB	0.0000
G	Free Data Usage		0.0000
G	Payable Data Usage		0.0000
			\$0.0000

Total Charges Before GST For 85190787 \$34.0000

Mobile Number 85710455 3G SmartSurf 700

Subscription Charges			
G	Mobile Service	20/04/12 - 19/05/12	91.5887
	Savings - Corp 30 percent (24mths)	30.00% Discount	-27.4766
G	Caller Number Display	20/04/12 - 19/05/12	5.0000
Z	Free IDD018+	20/04/12 - 19/05/12	5.0000
Z	International Roaming	20/04/12 - 19/05/12	8.0000
			\$82.1121

Usage Charges 20/03/12 - 19/04/12			
	Total Local Minutes	1127Min 6Sec	

	Free Local Minutes		700Min			
	Payable Local Minutes					
G	Outgoing - Voice Calls		136Min	20Sec		20.4500
G	Incoming - Voice Calls		290Min	46Sec		43.6150
	Savings - Free Incoming				100.00% Discount	-43.6150
G	Total SMS (5c)		52Msg			2.6000
G	Total MMS @ <30KB		2Msg			0.1000
G	Free Messages (Send)					-2.7000
G	Payable Messages (Send)					0.0000
Z	Payable Global SMS (Send)					1.2000
G	Total Data Usage		4GB	142MB	454KB	13,882.2464
	Within Gee!		0GB	1MB	940KB	0.0000
	Outside Gee!		4GB	140MB	538KB	13,882.2464
G	Free Data Usage					-13,882.2464
G	Payable Data Usage					0.0000
Z	International Roaming					4.0000
Z	IDD 008 Calls		33Min	3Sec		41.8770
Z	IDD 018 Calls		440Min	24Sec		81.7079
	Savings - Free IDD 018 Promotion				100.00% Discount	-81.7079
	THA/TWN/MYS/BRN/CAN/LAO/MAC/RUS/KR/PR/BD/INDIA/CH/HK/US/UK/NZ/AUS					\$67.5270

Total Charges Before GST For 85710455

\$149.6391

International Roaming							
Outgoing							
	Date	Time	Country	Tel Number	Duration		Amount(\$)
Z	02/04/12	9:18am	China	13706937036	2Min 7Sec		3.0000
Z	02/04/12	10:57am	China	13062193686	0Min 38Sec		1.0000
	Sub-Total for Outgoing Minutes						\$4.0000

(* - GPRS charges are capped daily at \$15)

IDD 008 Calls							
	Date	Time	Country	Tel Number	Duration	Rate	Amount(\$)
Z	02/04/12	4:36pm	China Mobile	8613062193686	1Min 6Sec	F	1.4520
Z	02/04/12	5:16pm	China Mobile	8613062193686	0Min 58Sec	F	1.2760
Z	02/04/12	6:00pm	China Mobile	8613062193686	0Min 29Sec	F	0.6380
Z	02/04/12	6:04pm	China Mobile	8613062193686	1Min 3Sec	F	1.3860
Z	02/04/12	7:50pm	China Mobile	8613062193686	4Min 31Sec	F	5.9620
Z	02/04/12	10:21pm	China Mobile	8613062193686	5Min 12Sec	F	6.8640
Z	03/04/12	7:12pm	China Mobile	8613062193686	12Min 37Sec	F	16.6540
Z	04/04/12	9:48am	China Mobile	8613062193686	5Min 21Sec	F	7.0620
Z	05/04/12	10:01pm	Malaysia Mobile	60176388718	0Min 5Sec	F	0.0275
Z	14/04/12	12:08pm	Malaysia Mobile	60104386279	1Min 9Sec	F	0.3795
Z	16/04/12	4:18pm	Malaysia Mobile	60104386279	0Min 23Sec	F	0.1265
Z	19/04/12	4:04pm	Malaysia Mobile	60104386279	0Min 5Sec	F	0.0275
Z	19/04/12	4:06pm	Malaysia Mobile	60104386279	0Min 4Sec	F	0.0220
	Sub-Total for IDD 008 Calls					33Min 3Sec	\$41.8770

IDD 018 Calls							
	Date	Time	Country	Tel Number	Duration	Rate	Amount(\$)
Z	02/04/12	6:10pm	China	018865936389860	1Min 24Sec	F	0.1814
Z	05/04/12	12:12am	China Mobile	0188613770757071	7Min 45Sec	F	1.5485
Z	05/04/12	11:01am	China Mobile	0188613770757071	7Min 17Sec	F	1.4552
Z	05/04/12	11:27am	China Mobile	0188613770757071	7Min 19Sec	F	1.4619
Z	05/04/12	12:06pm	China Mobile	0188613770757071	1Min 37Sec	F	0.3230
Z	05/04/12	2:12pm	China Mobile	0188613774565006	4Min 42Sec	F	0.9391
Z	05/04/12	3:47pm	China	0188615996268006	2Min 1Sec	F	0.2614
Z	05/04/12	3:50pm	China Mobile	0188613813835845	0Min 19Sec	F	0.0633
Z	05/04/12	3:57pm	China Mobile	0188613913935845	1Min 8Sec	F	0.2264
Z	05/04/12	7:27pm	China Mobile	0188613770757071	1Min 31Sec	F	0.3030
Z	05/04/12	10:51pm	China Mobile	0188613062193686	14Min 48Sec	F	2.9570

Date	Time	Country	Tel Number	Duration	Rate	Amount(\$)	
Z	07/04/12	12:57pm	China Mobile	0188613850382188	0Min 47Sec	F	0.1565
Z	07/04/12	5:11pm	China Mobile	0188613706937036	0Min 39Sec	F	0.1299
Z	07/04/12	6:42pm	China Mobile	0188613062193686	7Min 32Sec	F	1.5052
Z	08/04/12	10:44am	China Mobile	0188613062193686	25Min 10Sec	F	5.0283
Z	08/04/12	4:52pm	China Mobile	0188613062193686	1Min 16Sec	F	0.2531
Z	09/04/12	2:58pm	China Mobile	0188613913935845	0Min 50Sec	F	0.1665
Z	09/04/12	4:40pm	China Mobile	0188613913935845	1Min 53Sec	F	0.3763
Z	09/04/12	7:03pm	China Mobile	0188613913935845	3Min 3Sec	F	0.6094
Z	10/04/12	9:45am	China Mobile	0188613062193686	4Min 37Sec	F	0.9224
Z	10/04/12	5:09pm	China Mobile	0188613913935845	22Min 1Sec	F	4.3989
Z	10/04/12	5:43pm	China Mobile	0188613913935845	1Min 22Sec	F	0.2731
Z	10/04/12	5:49pm	China Mobile	0188613951613457	3Min 13Sec	F	0.6427
Z	10/04/12	5:55pm	China Mobile	0188613913935845	7Min 47Sec	F	1.5551
Z	10/04/12	6:09pm	China	0188618610346677	0Min 47Sec	F	0.1015
Z	10/04/12	6:11pm	China	0188618610346677	0Min 27Sec	F	0.0583
Z	10/04/12	6:41pm	China Mobile	0188613062193686	6Min 40Sec	F	1.3320
Z	10/04/12	10:48pm	China	0188618610346677	2Min 24Sec	F	0.3110
Z	11/04/12	6:07pm	China Mobile	0188613913935845	0Min 53Sec	F	0.1765
Z	11/04/12	9:24pm	China Mobile	0188613062193686	32Min 15Sec	F	6.4436
Z	12/04/12	10:06am	China Mobile	0188613062193686	6Min 7Sec	F	1.2221
Z	12/04/12	1:52pm	China	0188618652062016	6Min 51Sec	F	0.8878
Z	12/04/12	2:01pm	China	0188618652062016	1Min 34Sec	F	0.2030
Z	12/04/12	9:01pm	Malaysia Mobile	01860104386279	1Min 44Sec	F	0.2246
Z	12/04/12	9:55pm	China	018865936938369	4Min 48Sec	F	0.6221
Z	13/04/12	11:39am	China	0188615996268006	4Min 57Sec	F	0.6415
Z	13/04/12	1:52pm	China Mobile	0188613913935845	10Min 32Sec	F	2.1046
Z	13/04/12	2:39pm	China Mobile	0188613913935845	1Min 13Sec	F	0.2431
Z	13/04/12	10:41pm	China Mobile	0188613062193686	13Min 37Sec	F	2.7206
Z	14/04/12	9:16am	China Mobile	0188613062193686	24Min 8Sec	F	4.8218
Z	14/04/12	10:18pm	China Mobile	0188613062193686	21Min 17Sec	F	4.2524
Z	15/04/12	10:07am	China Mobile	0188613062193686	1Min 56Sec	F	0.3863
Z	15/04/12	7:58pm	China Mobile	0188613062193686	9Min 7Sec	F	1.8215
Z	15/04/12	10:34pm	China Mobile	0188613062193686	2Min 1Sec	F	0.4029
Z	16/04/12	10:05am	China Mobile	0188613062193686	9Min 12Sec	F	1.8382
Z	16/04/12	11:28am	China	0188618652062016	5Min 7Sec	F	0.6631
Z	16/04/12	8:04pm	China Mobile	0188613062193686	15Min 43Sec	F	3.1402
Z	16/04/12	9:42pm	China Mobile	0188613062193686	12Min 22Sec	F	2.4709
Z	17/04/12	11:53am	China Mobile	0188613770757071	1Min 57Sec	F	0.3896
Z	17/04/12	11:58am	China Mobile	0188613760478431	2Min 9Sec	F	0.4296
Z	17/04/12	1:49pm	China Mobile	0188613770757071	5Min 26Sec	F	1.0856
Z	17/04/12	7:28pm	China Mobile	0188613062193686	11Min 18Sec	F	2.2577
Z	18/04/12	4:21pm	China	0188618959311188	19Min 30Sec	F	2.5272
Z	18/04/12	6:37pm	China Mobile	0188613850382188	6Min 20Sec	F	1.2654
Z	18/04/12	6:46pm	China Mobile	0188613062193686	0Min 19Sec	F	0.0633
Z	18/04/12	7:24pm	China Mobile	0188613062193686	19Min 50Sec	F	3.9627
Z	19/04/12	2:19pm	China	0188618652062016	6Min 2Sec	F	0.7819
Z	19/04/12	4:01pm	China Mobile	0188613062193686	2Min 14Sec	F	0.4462
Z	19/04/12	4:09pm	China Mobile	0188613062193686	7Min 41Sec	F	1.5351
Z	19/04/12	7:15pm	China	0188615305716679	31Min 6Sec	F	4.0306
Z	19/04/12	9:15pm	China	0188615305716679	0Min 49Sec	F	0.1058

Sub-Total for IDD 018 Calls

440Min 24Sec

\$81.7079

\$192.29

Total GST \$8.65

GST @ 7% on \$123.5621 : \$8.65

GST @ 0% on \$60.0770 : \$0.00

(Charges not subject to GST : \$0.00)

StarHub Rewards Monthly Points Summary as at 19/04/2012. (POINTS EXPIRING ON 05/11/2012 : 2140)							
Rewards Account	Previous Points Balance	Add Points Issued	Add Bonus Points	Add Points Adjusted	Less Points Redeemed	Less Expired Points	Current Points Available
1.138583691	2638	125	0	0	0	0	2763

Please refer to www.starhub.com/rewards for full redemption catalogue and Birthday Treats promotions.

Save 100 points when you redeem online or via Phone Self Help. (Points on website and Phone Self Help are after savings of 100 points)

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.